

## COURSE OVERVIEW

This four-day course is designed to provide students with the knowledge required to work with Enterprise wireless technologies and Mist AI-Driven Wi-Fi networks. Students will gain in-depth knowledge of Wi-Fi technologies, Mist technologies, and how to configure and use them. Through demonstrations and hands-on labs, students will gain experience with the features and functionality of Mist AI-driven Wi-Fi.

### COURSE LEVEL

Intermediate

### AUDIENCE

Individuals responsible for working with Enterprise wireless networks and applying artificial intelligence to their activities

### PREREQUISITES

- Basic TCP/IP skills
- General networking
- Basic knowledge of wireless technologies (Wi-Fi) is recommended

### CONTACT YOUR REGIONAL EDUCATION SERVICES TEAM:

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### OBJECTIVES

- Introduce the IEEE 802.11 standard and amendments.
- Describe Wi-Fi frequency bands.
- Apply radio frequency basics in Wi-Fi networks.
- Identify how modulation and coding make up Wi-Fi.
- Describe the inter-workings of association and roaming.
- Describe network contention factors.
- Define WLANs.
- Introduce Mist.
- Describe Mist configuration objects for Wi-Fi.
- Explain Juniper access points and their configuration options.
- Describe Mist's WLAN configuration objects.
- Describe Mist Edge.
- Describe the Mist guest options.
- Describe WXLAN policies and apply them to resources.
- Describe WLAN security threats detected by the Mist WLAN system.
- Interpret wireless service level expectations (SLE) in relation to users.
- Gather events and insights from the Mist cloud.
- Summarize Mist's Radio Resource Management (RRM).
- Evaluate custom dashboard and reports options.
- Evaluate machine learning and artificial intelligence.
- Summarize Marvis queries.
- Extend Mist's Marvis actions.
- Compare location service's concepts and methods.
- Explain Mist's approach to user engagement.

## COURSE CONTENTS

### DAY 1

1	<b>Course Introduction</b>
2	<b>Wi-Fi Standards</b> <ul style="list-style-type: none"><li>Describe the purpose of the 802.11 standard and its physical layer amendments</li></ul>
3	<b>Wi-Fi Radio Frequency Bands</b> <ul style="list-style-type: none"><li>Describe the 2.4-GHz, 5-GHz, and 6-GHz frequency bands used for WLANs and their</li></ul>
4	<b>Applying Radio Frequency Basics to Wi-Fi</b> <ul style="list-style-type: none"><li>Describe the properties of an RF wave</li><li>Convert dBm to Milliwatts using RF math</li><li>Explain free space path loss and how it relates to WLANs</li></ul>
5	<b>Modulation and Coding for Wi-Fi</b> <ul style="list-style-type: none"><li>Explain RF modulation and how it relates to WLAN data rates</li><li>Describe the relationship between SNR and MCS</li></ul>
6	<b>Understanding Client Association and Roaming</b> <ul style="list-style-type: none"><li>Describe the 802.11 state machine and steps required for an 802.11 station to connect to an access point</li><li>Explain the protocols used in a client's connection to the network</li></ul>
7	<b>Network Contention Factors</b> <ul style="list-style-type: none"><li>Describe 802.11 contention</li></ul> <b>Lab 1: WLAN Testing</b>
8	<b>Wi-Fi Architectures and Life Cycle</b> <ul style="list-style-type: none"><li>Differentiate WLAN architectures</li><li>Describe the stages of the WLAN life cycle</li></ul>
9	<b>Getting Started with Mist</b> <ul style="list-style-type: none"><li>Examine the Mist architecture</li><li>Create a Mist account</li><li>Summarize Mist subscriptions</li></ul> <b>Lab 2: Initial Setup</b>

### DAY 2

10	<b>Mist Configuration Objects</b> <ul style="list-style-type: none"><li>Explain the difference between organization-level and site-level configuration objects</li><li>Define Mist configuration objects and their uses</li><li>Summarize the MSP dashboard</li></ul> <b>Lab 3: Remote Site and Site Groups and Variables</b>
11	<b>Juniper Access Points</b> <ul style="list-style-type: none"><li>Summarize access points and connectivity</li><li>Describe the boot procedure for a Juniper AP, its requirements, and the process of adding a Juniper AP to the Mist cloud</li><li>Describe common AP configuration settings</li><li>Use the Mist AP dashboard to get information about an AP</li></ul>
12	<b>WLANs</b> <ul style="list-style-type: none"><li>Define a BSS, ESS, an SSIDs and their functions</li><li>Review additional WLAN configuration options</li><li>Explain WLAN security options and how they are configured in a Mist WLAN configuration object</li><li>Describe data rates and how they are configured in Mist</li></ul>
13	<b>Mist Edge</b> <ul style="list-style-type: none"><li>Define the features and benefits</li><li>Identify popular use cases</li><li>Categorize the product options</li><li>Summarize the installation</li><li>Review the Edge management</li><li>Troubleshoot the device and connectivity</li></ul>

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## COURSE CONTENTS (continued)

### DAY 3

14	<b>Guest Portals</b> <ul style="list-style-type: none"><li>Describe the Mist guest options</li></ul>
15	<b>Mist WxLAN Policies</b> <ul style="list-style-type: none"><li>Explain WLAN policies and how they are configured</li></ul> <b>Lab 4: WLANs and WxLAN</b>
16	<b>Mist Wi-Fi Security</b> <ul style="list-style-type: none"><li>Explain WxLAN policies and how they are configured</li></ul>
17	<b>Mist Service Level Expectations</b> <ul style="list-style-type: none"><li>List Wi-Fi Assurance SLEs and their classifiers</li></ul>
18	<b>Mist Events and Insights</b> <ul style="list-style-type: none"><li>Describe site, AP and client events</li><li>Explain the packet capture functionality of the Mist system</li><li>Describe the 802.11 MAC header and list 802.11 MAC frame types</li></ul> <b>Lab 5: SLE Troubleshooting</b>
19	<b>Mist Radio Resource Management</b> <ul style="list-style-type: none"><li>Describe the Mist RRM operations and their purposes</li></ul>

### DAY 4

20	<b>Mist Dashboard and Reports</b> <ul style="list-style-type: none"><li>Review additional data to create dashboards and reports</li></ul>
21	<b>Mist Artificial Intelligence and Troubleshooting Options</b> <ul style="list-style-type: none"><li>Assess Mist's application of artificial intelligence</li><li>Review troubleshooting options; reactive and proactive</li></ul>
22	<b>Marvis Queries</b> <ul style="list-style-type: none"><li>Explain the difference between Marvis natural language and Marvis query language</li></ul>
23	<b>Marvis Actions</b> <ul style="list-style-type: none"><li>Describe the functions of Marvis actions</li></ul> <b>Lab 6: Marvis</b>
24	<b>Location-Based Services</b> <ul style="list-style-type: none"><li>Review Wi-Fi components for location services</li></ul>
25	<b>User Engagement and Proximity Tracing</b> <ul style="list-style-type: none"><li>Examine Mist's proximity tracing capabilities</li></ul>

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